



# SOPHIA BROWN

## Ups Driver

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

## PROFESSIONAL SUMMARY

Experienced delivery driver with over 5 years in logistics and customer service. Proven ability to navigate efficiently, ensure timely deliveries, and maintain high safety standards while providing exceptional service.

## WORK EXPERIENCE

### UPS Driver

📅 Jan / 2022-Ongoing

Quantum Solutions LLC

📍 Phoenix, AZ

1. Delivered packages efficiently while adhering to safety regulations and company policies.
2. Maintained accurate delivery logs and ensured all packages were accounted for.
3. Provided exceptional customer service by addressing inquiries and resolving issues promptly.
4. Conducted vehicle inspections and performed routine maintenance to ensure safe operation.
5. Utilized GPS and mapping software to optimize delivery routes and reduce travel time.
6. Trained new drivers on company procedures and best practices for safe driving.
7. Collaborated with warehouse staff to ensure timely loading and unloading of packages.

### Ups Driver

📅 Jan / 2020-Jan / 2022

Summit Peak Industries

📍 Denver, CO

1. Delivered packages to residential and commercial locations in a timely manner.
2. Ensured all deliveries were made with a focus on customer satisfaction and safety.
3. Picked up outgoing packages and prepared them for shipment.
4. Maintained a clean driving record while adhering to traffic laws and regulations.
5. Demonstrated strong time management skills to meet delivery deadlines.

## EDUCATION

### Associate of Applied Science in Logistics

📅 Jan / 2018-Jan / 2020

City College of New York

📍 Toronto, ON

Focused on supply chain management and transportation logistics.

## SKILLS

### Route Planning



### Customer Service



### Time Management



### Safety Compliance



### Package Handling



## INTERESTS

🎧 Podcasts

🌐 Language Learning

🎵 Dancing

🚴 Cycling

## STRENGTHS

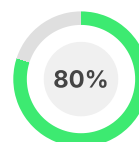
🔑 Intuition

👥 Leadership

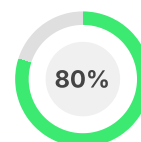
🎧 Listening

👤 Mentorship

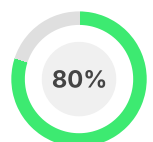
## LANGUAGES



English



Swahili



Arabic

## ACHIEVEMENTS

🌟 Achieved a 98% on-time delivery rate over 5 years.

🌟 Recognized for outstanding customer service with a 95% satisfaction rating.