



# HENRY WALKER

## Utilization Management Nurse

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### PROFESSIONAL SUMMARY

Utilization Management Nurse with 10 years of extensive experience in evaluating patient care services and optimizing healthcare delivery. Adept at conducting utilization reviews, collaborating with interdisciplinary teams, and ensuring compliance with regulatory standards. Driven to improve patient outcomes through strategic resource management and effective communication.

### WORK EXPERIENCE

**Utilization Management Nurse** Mar / 2018–Ongoing  
Seaside Innovations Santa Monica, CA

- Managed authorization requests for over 120 patients, ensuring timely and efficient home health care services.
- Conducted quality assurance and quality improvement monitoring every 60 days to maintain high standards of care.
- Performed comprehensive Medicaid clinical reviews, facilitating accurate authorization submissions.
- Assessed insurance coverage to determine eligibility for home health care services.
- Enhanced documentation practices to optimize resource utilization.
- Collaborated with medical directors for cases requiring further review based on medical necessity guidelines.
- Maintained communication with providers to gather necessary information for processing requests.

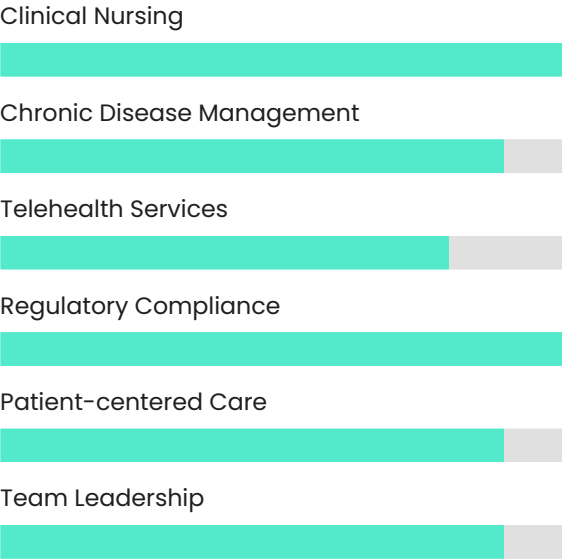
**Utilization Management Nurse** Mar / 2015–Mar / 2018  
Crescent Moon Design Portland, OR

- Evaluated medical necessity and cost-effectiveness of healthcare services and procedures.
- Served as a liaison to payers, leveraging experience with Midas system for efficient operations.
- Reviewed requests for procedures, surgeries, and durable medical equipment (DME).
- Approved care for members of managed Medicaid HMO, ensuring adherence to clinical guidelines.
- Transitioned from a contracted employee to a permanent Utilization Management Nurse with exemplary performance metrics.
- Conducted medical reviews of a minimum of 25 cases daily to assess compliance with Medicare criteria.

### EDUCATION

**Bachelor of Science in Nursing** Mar / 2012–Mar / 2015  
University of Health Sciences Seattle, WA  
Comprehensive education in nursing principles, patient care, and healthcare management.

### SKILLS



### INTERESTS

- Podcasts Language Learning  
Dancing Cycling

### STRENGTHS

- Intuition Leadership  
Listening Mentorship

### LANGUAGES



### ACHIEVEMENTS

- Achieved a 20% reduction in authorization turnaround times by streamlining documentation processes.
- Implemented quality assurance protocols that improved patient satisfaction scores by 15%.