

NOAH WILLIAMS

Vault Teller

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PROFESSIONAL SUMMARY

Accomplished Vault Teller with over 7 years of experience in cash handling and compliance. Recognized for exceptional accuracy in processing transactions and maintaining security protocols. Passionate about delivering outstanding customer service and enhancing operational efficiency. Seeking to leverage my expertise to contribute to a reputable banking institution.

WORK EXPERIENCE

Vault Teller Mar / 2020-Ongoing
Quantum Solutions LLC Phoenix, AZ

- 1. Monitored and reported suspicious activities to management.
- 2. Processing various types of deposits, ensuring accuracy and reconciliation of out-of-balance transactions.
- 3. Trained new tellers on vault procedures and security protocols.
- 4. Identifying counterfeit notes and suspicious transactions, promptly reporting to supervisors.
- 5. Executing cash settlements and fund transfers securely across multiple vaults.
- 6. Handling outbound orders for armored carrier services efficiently.
- 7. Researching transactions for management and providing daily vault balance reports.

Customer Service Associate Mar / 2018-Mar / 2020
Cactus Creek Solutions Phoenix, AZ

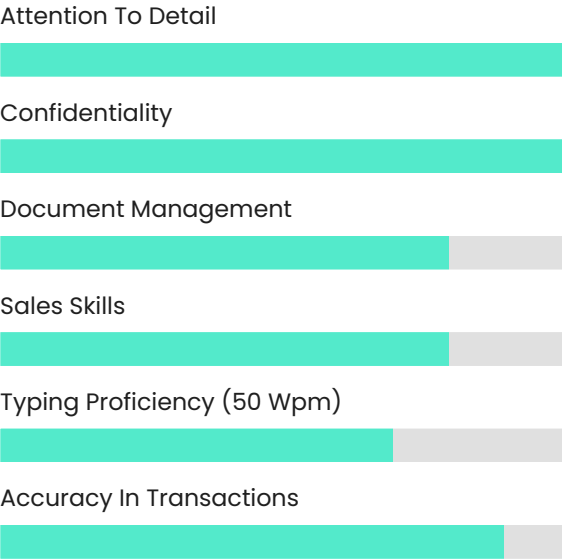
- 1. Delivered outstanding customer service by addressing project needs and recommending appropriate solutions.
- 2. Assisted in maintaining a secure store environment and ensuring product availability.
- 3. Provided customer service across various departments, enhancing overall customer experience.
- 4. Promoted new sales and upselling through effective communication and marketing strategies.
- 5. Updated promotional materials to reflect current offerings and promotions.
- 6. Promoted the rewards program to increase customer engagement.

EDUCATION

Associate of Science in Business Administration Mar / 2016 - Mar / 2018
Community College of Cityville Portland, OR

Focused on business management principles and financial operations.

SKILLS



INTERESTS

- Podcasts
- Language Learning
- Dancing
- Cycling

STRENGTHS

- Intuition
- Leadership
- Listening
- Mentorship

LANGUAGES



ACHIEVEMENTS

- Successfully processed over \$1 million in cash transactions monthly with 99.9% accuracy.
- Identified and reported 10+ counterfeit notes, enhancing security protocols.