



ETHAN MARTINEZ

VIP Hostess

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📍 Los Angeles

🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Seasoned VIP Hostess with 7 years of experience in luxury nightlife, adept at delivering extraordinary guest experiences. My expertise in personalized service and VIP management fosters loyalty and drives revenue. Dedicated to creating unforgettable moments that enhance brand reputation and ensure repeat clientele.

WORK EXPERIENCE

VIP Hostess

Pineapple Enterprises

📅 Jan / 2020-Ongoing

📍 Santa Monica, CA

1. Managed VIP reservations and ensured seamless service for high-profile clients.
2. Executed beverage inventory management, maintaining stock levels for events.
3. Established strong rapport with guests, enhancing their overall experience.
4. Prepared venues for events by setting up glassware and securing liquor supplies.
5. Escorted VIP guests to their tables, ensuring a welcoming atmosphere.
6. Addressed customer concerns efficiently, maintaining high satisfaction levels.
7. Collaborated with management to optimize service delivery and enhance guest experiences.

VIP Hostess

Crescent Moon Design

📅 Jan / 2018-Jan / 2020

📍 Portland, OR

1. Welcomed and engaged new and returning VIP clients with exceptional service.
2. Tailored experiences based on client preferences gathered from previous visits.
3. Adapted to high-energy environments, providing personalized service to diverse clientele.
4. Proactively communicated with clients regarding upcoming events and exclusive offers.
5. Checked credentials and directed guests within VIP areas, ensuring security and comfort.
6. Managed guest services in VIP lounges, addressing inquiries and concerns promptly.

EDUCATION

Bachelor of Arts in Hospitality Management

University of Nevada, Las Vegas

📅 Jan / 2016 Jan / 2018

📍 Seattle, WA

Studied hospitality management with a focus on guest services and event planning.

SKILLS

Multitasking

Reservation Management

Interpersonal Skills

Vip Treatment

Networking

INTERESTS

🤿 Scuba Diving

🎮 E-sports

📖 Reading Fiction

🧩 Puzzle Solving

STRENGTHS

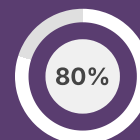
🧳 Stewardship

👥 Teamwork

🔗 Tenacity

👁 Vision

LANGUAGES



English



Italian



Dutch

ACHIEVEMENTS

🌟 Increased VIP client retention by 30% through personalized follow-ups and tailored experiences.

🌟 Successfully coordinated high-profile events, enhancing guest engagement and satisfaction.

🌟 Recognized for outstanding service excellence, receiving multiple commendations from management.