

ROBERT SMITH

Server/Waitress

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To obtain a successful customer service career where I can maximize my experience in a challenging position to achieve corporate and personal growth. Server/ Waitress with strong interpersonal and organizational skills, able to work through multi-tasking challenges that require great responsibility. Detail oriented and resourceful in completing task and projects. Highly trustworthy, highly motivated, collaborative and committed to delivering quality work.

EXPERIENCE

Server/Waitress

ABC Corporation - 2010 - PRESENT

- Working in a challenging environment effectively while showing effective customer service skills to bring about the growth of restaurant clientele.
- Training new staff regarding the restaurants procedures, safety culture, and practices.
- Demonstrating experience working in a multitask environment, taking direction from multiple staff with minimal supervision.
- Working closely with restaurant staff to ensure that orders are served in an efficient manner.
- Ensuring that orders are assembled properly in the kitchen and delivered to customers in a timely manner.
- Demonstrating the ability to maintain a high attention to detail and quality of work.
- Instrumental in increasing leadership strength by training and developing multiple.

Cashier/Waitress/cook

ABC Corporation - 2008 - 2010

- Continually provided exceptional service to customers by being friendly, knowledgeable and accommodating.
- Aided in preparing first-course foods prior to main course orders in order to aid the kitchen staff.
- Attentive to ongoing needs of customers by refilling drinks, and periodically checking on them.
- Gained experience in customer service skills that have improved communication with customers.
- Managed cash, and worked with others to provide superior customer satisfaction.
- Checked with customers to ensure that they are enjoying their meals and take action to correct any problems.
- This is Dummy Description data, Replace with job description relevant to your current role.



EDUCATION

- Human Resource Management - 2014(Mt. San Antonio College)High School Diploma - 2003(Los Osos High School)



SKILLS

Time Management, Positive Language, Clear Communication, Excellent Memory Retention, Excellent Negotiation And Persuasion