Warranty Technician

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Objective

Warranty Technician with a Secret Security Clearance and proven experience in the United State Army and private sector. Accomplished measurable results while leading a team in a dynamic, fast paced environment. Possess over 1500 hours in manufacturing and a comprehensive background in assembly, welding soldering, blueprint reading, AutoCAD, vehicle maintenance, industrial gearbox, and rolling compactors.

Skills

Customer Service, Technology, Punch-Out.

Work Experience

Warranty Technician

ABC Corporation - August 2016 – 2021

- Troubleshoot, read, and interpreted blueprints, electrical, and mechanical components such as propulsion, door, ATC, brake system, auxiliary, HVAC, electronic equipment, and circuit wiring, etc.
- Performed routine repair and maintenance work.
- Monitored all function test and acceptance processes in the manufacturing facility and or at acceptance sites.
- Responsible for the acquisition of general test equipment.
- Ensured compliance to the QA non-conforming product procedures.
- Responsible to notify suppliers on non-conforming product in a timely manner and must make sure discrepancies are thoroughly documented according to procedures.
- Provided support for delivery of logistics and customs clearance for spares, tools, testing equipment, and materials.

Warranty Technician

Delta Corporation - 2014 – 2016

- Test warranty parts Take pictures of parts Make test reports Accomplishments I learned alot so far and I am still learning.
- Skills Used I learned MKS and how to use Lotus Notes and a little bit of PDM.
- Manufacturer of forklift parts Research and troubleshoot customer parts complaints Support Customer Service on warranty returns Prepare quotations .
- Would fix computers that failed pretest station.
- Sometimes I had to reinstall software.
- Or replace hard ware.
- Subcontractor for Clayton Homes/Service Scheduled appointments with customers Operated various power tools and hand tools Travelled and performed .

Education

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High School Diploma

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