ROBERT SMITH

Wellness Ambassador/Analyst

info@qwikresume.com | https://Qwikresume.com

Anticipating Radiology Technician graduate, passion and well-versed in the sciences, interested in Medical Scribe position to help enhance the quality of health care and meet patient needs.

MARCH 2015 – 2019

WELLNESS AMBASSADOR/ANALYST - RITE AID PHARMACY

- Perform business to business and community outreach activities including immunization outreach, senior citizen center visits, and health care provider visits.
- Organize, promote, and facilitate health events for Rite Aid.
- Utilize specialized knowledge of product categories to provide excellent customer service and promote health and wellness.
- Engage customers and provide a unique shopping experience utilizing in-store technology.
- Complete POC (patient point of care) calls and various other tasks on the computer system (NexGen system).
- Clerical duties such as billing insurances, filing, and cash transactions.
- Prepare paperwork and components needed for pharmacists for immunization clinics.

2012 – 2015

WELLNESS AMBASSADOR - ABC CORPORATION

- As an Ambassador I was a liason between the front end of the store and Pharmacy transitioning customers from front end to pharmacy customers to increase script count and overall business.
- Handled customer service of over the counter products customers in all areas, introducing them to the Pharmacist for counseling when needed.
- Built relationships with customers increasing loyalty to store and growing business within the community setting up immunization clinics for seniors as well as business owners.
- Increased business by 40% within first year and received a merit increase of $5 per hour.
- Raised the standard of customer service provided in our store by modeling highest customer service skills..
- Skills Used Leadership, communication, organization, cash handling, customer service, data entry and math..
- This is Dummy Description data, Replace with job description relevant to your current role.

© This **Free Resume Template** is the copyright of Qwikresume.com. **Usage Guidelines**

EDUCATION

Masters of Healthcare Administration in Healthcare Administration - December 2016(Colorado State University-Global Campus - Greenwood Village, CO)

SKILLS

Technical Skills, MS-Excel.