

Robert Smith

Wheelchair Agent

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SUMMARY

To secure a challenging Wheelchair Agent position with a progressive company that will allow me to utilize my strong customer service and accounting skills, Driving and/or operate ground support equipment to include tow tractors, tow bars, belt loaders, container loaders, baggage tugs, water/lavatory service trucks, aircraft ground power units, aircraft air start units, air stairs, aircraft de-icing units, baggage carts, cargo dollies and passenger vans.

SKILLS

Customer Service , Transporting Skills.

WORK EXPERIENCE

Wheelchair Agent

ABC Corporation - July 2015 – April 2016

- Assisted customers with their needs.
- Greeted and helped customers in a friendly and timely manner.
- Transported and assisted passengers carefully and courteously throughout the airport.
- Ensured passenger get to the correct gate Assist passengers with their.
- Provided transporting to passengers that needed help.
- Helped passengers get to gate to gate and different terminals and any other assistant needed.
- Assisted customers in a friendly and courteous manner, Responsible for transporting passengers in wheelchairs to, from aircraft, or inside.

Wheelchair Agent

Delta Corporation - 2010 – 2015

- Responsibilities for this job are to assist passengers with boarding and exiting an aircraft if they need .
- Pushing passengers from ticket counter to gate to board airplane at LAX airport.
- When I got to work, they gave me a tablet which told me which flight I go to, I would pick up the passenger , take her to get her luggage then make .
- WA Consult with passengers to evaluate needs and determine best options Transport passengers utilizing a wheelchair Provide all passengers and .
- Provide customer service to passengers with disabilities.
- Provide direct transport services to passengers with disabilities.
- Assign additional work assignments to other workers.

EDUCATION

High School Diploma