



# WILLIAM PEREZ

Youth Counselor

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## PROFESSIONAL SUMMARY

Enthusiastic Youth Counselor with over 10 years of experience committed to guiding adolescents through personal challenges. Proficient in designing and implementing tailored support programs, I foster resilience and emotional growth in diverse populations. My passion lies in empowering youth to achieve their potential through effective counseling and advocacy.

## WORK EXPERIENCE

**Youth Counselor** Mar / 2019-Ongoing  
Quantum Solutions LLC Phoenix, AZ

- Communicated effectively with law enforcement and court officers to facilitate referrals of potential clients to the facility.
- Utilized electronic monitoring and security systems to ensure the safety of residents and staff.
- Gathered vital information from clients in distress, including those recently arrested or under duress.
- Provided timely updates to guardians regarding clients' situations, maintaining transparency and trust.
- Engaged clients daily using counseling techniques such as active listening and empathy to foster rapport.
- Intervened in conflicts, employing de-escalation strategies to resolve verbal and physical altercations.
- Documented client interactions meticulously to support ongoing care and compliance with regulations.

**Youth Counselor Intern** Mar / 2015-Mar / 2019  
Summit Peak Industries Denver, CO

- Supervised youth during daily activities, ensuring safety and engagement in structured environments.
- Facilitated therapeutic and recreational activities, promoting social skills and emotional expression.
- Assisted youth with daily living tasks, including personal hygiene and meal preparation, fostering independence.
- Coached youth in developing essential life skills such as problem-solving and emotional regulation.
- Modeled positive behaviors and communication techniques, reinforcing pro-social interactions.
- Established trusting relationships with youth, focusing on their strengths and building self-esteem.

## EDUCATION

**Bachelor of Arts in Psychology** Mar / 2012-Mar / 2015  
University of Springfield Phoenix, AZ  
Studied psychological theories and practices, focusing on child development and counseling techniques.

## SKILLS



## INTERESTS

- Podcasts Language Learning  
Dancing Cycling

## STRENGTHS

- Intuition Leadership  
Listening Mentorship

## LANGUAGES



## ACHIEVEMENTS

- Facilitated over 50 individual counseling sessions, resulting in improved emotional well-being for 90% of participants.
- Developed and implemented a peer mentoring program that increased youth engagement by 40%.