Zipline Guide

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Objective

As a Zipline Guide, responsible for Thoroughly inspecting zip line course structural components and gear, Inspecting personal safety equipment for integrity and cleanliness, Inspecting property for cleanliness, supplies (water, first aid, etc.).

Skills

Great Customer Service, Ability To Run Cash Register.

Work Experience

Zipline Guide

ABC Corporation - March 2010 – October 2010

- Daily opened and closed procedures of zipline course.
- Supervised the progress and experience of each assigned tour group.
- Fitted harness and helmets correctly and supervising the use of all safety equipment.
- Conducted pre-tour safety orientation for each tour group.
- Used customer engagement skills to ensure a memorable experience for each guest.
- Assured the safety and well being of guests throughout each tour.
- Performed course rescues.

Zipline Guide

Delta Corporation - 2006 – 2010

- Part time zipline guide responsible for maintaining proficiency in rescue procedures while providing guided adventure tours.
- Setting up harnesses and harnessing customers according to standards, explaining rules, and instructions to prevent injuries or medical problems, .
- General cleaning including but not limited to cleaning all windows, vacuuming rugs/carpets, emptying trash bins daily upon arrival -Ensuring all .
- Shuttling up to 70 zipline guests per day.
- Ensuring shuttle bus was mechanically sound while in use, informing management if and when there was a possible issue.
- Responsible for safely leading guests through a multi-hour zipline course.
- Duties included giving safety talks, instructing guests in proper zipping techniques and ensuring that they had a safe, but fun, experience.

Education

BS

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